

# Ombudsman Caseload

## Summary

July 1, 2008 to September 30, 2008

<b>Open and Closed:</b>		<b>Active</b>	<b>Open and Closed:</b>		<b>Info Only</b>
<b>Open Cases:</b>	7	39%	<b>Open Cases:</b>	0	0%
<b>Closed Cases:</b>	11	61%	<b>Closed Cases:</b>	35	100%
<b>Total:</b>	18		<b>Total:</b>	35	

<b>Case Outcomes:</b>		<b>Active</b>	<b>Case Outcomes:</b>		<b>Info Only</b>
<b>Referral Resolved:</b>	6	33%	<b>Referral Resolved:</b>	2	6%
<b>Referred to Others:</b>	1	6%	<b>Referred to Others:</b>	23	66%
<b>Referent Satisfied/Cancelled:</b>	2	11%	<b>Referent Satisfied/Cancelled:</b>	2	6%
<b>Non-jurisdiction Referral</b>	0	0%	<b>Non-jurisdiction Referral</b>	7	20%
<b>Inappropriate Referral:</b>	2	11%	<b>Inappropriate Referral:</b>	1	3%
<b>Pending/Ongoing Case</b>	7	39%	<b>Pending/Ongoing Case</b>	0	0%
<b>Total:</b>	18		<b>Total:</b>	35	

<b>Classification:</b>		<b>Active</b>	<b>Classification:</b>		<b>Info Only</b>
<b>Advocacy/Legal Issues:</b>	2	11%	<b>Advocacy/Legal Issues:</b>	11	31%
<b>Behavioral Health Needs:</b>	1	6%	<b>Behavioral Health Needs:</b>	1	3%
<b>Case Management:</b>	4	22%	<b>Case Management:</b>	0	0%
<b>Educational Needs:</b>	0	0%	<b>Educational Needs:</b>	0	0%
<b>Medical/Dental Services:</b>	0	0%	<b>Medical/Dental Services:</b>	0	0%
<b>Parent/Caregiver Services:</b>	0	0%	<b>Parent/Caregiver Services:</b>	1	3%
<b>Permanency/Reunification:</b>	2	11%	<b>Permanency/Reunification:</b>	1	3%
<b>Placement Issues:</b>	3	17%	<b>Placement Issues:</b>	1	3%
<b>Safety/Supervision Issues:</b>	1	6%	<b>Safety/Supervision Issues:</b>	1	3%
<b>CPS Cases:</b>	3	17%	<b>CPS Cases:</b>	1	3%
<b>TPR Cases:</b>	0	0%	<b>TPR Cases:</b>	0	0%
<b>Other Issues:</b>	2	11%	<b>Other Issues:</b>	18	51%
<b>Total:</b>	18		<b>Total:</b>	35	

<b>Status of Child:</b>		<b>Active</b>	<b>Status of Child:</b>		<b>Info Only</b>
<b>Child in Custody:</b>	12	67%	<b>Child in Custody:</b>	2	6%
<b>Non-custodial Child:</b>	6	33%	<b>Non-custodial Child:</b>	31	89%
<b>Child in Relative Care:</b>	0	0%	<b>Child in Relative Care:</b>	1	3%
<b>Other:</b>	0	0%	<b>Other:</b>	1	3%
<b>Total:</b>	18		<b>Total:</b>	35	

<b>Referent Relationship:</b>	<b>Active</b>		<b>Referent Relationship:</b>	<b>Info Only</b>	
<b>Mother</b>	5	28%	<b>Mother</b>	8	23%
<b>Father</b>	3	17%	<b>Father</b>	5	14%
<b>Grandparent</b>	3	17%	<b>Grandparent</b>	4	11%
<b>Relative</b>	0	0%	<b>Relative</b>	4	11%
<b>Friend/Neighbor</b>	0	0%	<b>Friend/Neighbor</b>	3	9%
<b>Child/Youth</b>	0	0%	<b>Child/Youth</b>	1	3%
<b>Foster Parent</b>	1	6%	<b>Foster Parent</b>	2	6%
<b>DCS</b>	2	11%	<b>DCS</b>	0	0%
<b>Service Provider</b>	2	11%	<b>Service Provider</b>	0	0%
<b>Legislator</b>	0	0%	<b>Legislator</b>	0	0%
<b>Non-profit</b>	0	0%	<b>Non-profit</b>	1	3%
<b>Out-of-state</b>	0	0%	<b>Out-of-state</b>	0	0%
<b>Anonymous</b>	1	6%	<b>Anonymous</b>	2	6%
<b>Government Agency</b>	0	0%	<b>Government Agency</b>	2	6%
<b>Others</b>	1	6%	<b>Others</b>	3	9%
<b>Total:</b>	18		<b>Total:</b>	35	

<b>Referral Source</b>	<b>Active</b>		<b>Referral Source</b>	<b>Info Only</b>	
<b>Previous Referral</b>	5	28%	<b>Previous Referral</b>	1	3%
<b>Internet/Website</b>	6	33%	<b>Internet/Website</b>	21	60%
<b>Phone Directory</b>	1	6%	<b>Phone Directory</b>	1	3%
<b>TCCY Staff</b>	0	0%	<b>TCCY Staff</b>	0	0%
<b>DCS Staff</b>	1	6%	<b>DCS Staff</b>	1	3%
<b>Juvenile Court</b>	2	11%	<b>Juvenile Court</b>	1	3%
<b>Legislator's Office</b>	0	0%	<b>Legislator's Office</b>	0	0%
<b>Government Agency</b>	0	0%	<b>Government Agency</b>	0	0%
<b>Non-Profit</b>	1	6%	<b>Non-Profit</b>	0	0%
<b>Advocacy Agency</b>	1	6%	<b>Advocacy Agency</b>	1	3%
<b>Legal Office</b>	0	0%	<b>Legal Office</b>	0	0%
<b>Brochure/Leaflet</b>	0	0%	<b>Brochure/Leaflet</b>	0	0%
<b>Relative/Friend</b>	0	0%	<b>Relative/Friend</b>	0	0%
<b>Others</b>	1	6%	<b>Others</b>	0	0%
<b>Unknown</b>	0	0%	<b>Unknown</b>	9	26%
<b>Total</b>	18		<b>Total</b>	35	